

Online Video Consultations at Iffley Vets

Iffley Vets are now offering an easy-to-use online video consultation service

To use the service you will need to use this web address: <https://whereby.com/iffley.vets>

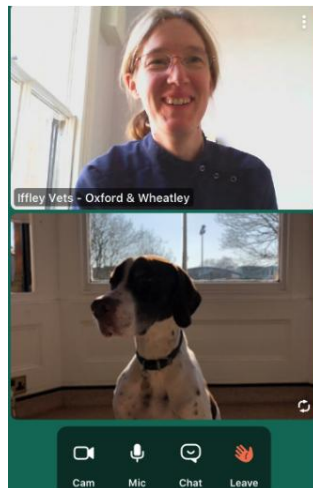
This document explains:

1. What an online video consultation looks like
2. How to use the online service using your smartphone, tablet, laptop or PC
3. How to book an online video consultation
4. Some things you might like to do before the consultation, to ensure everything is set up

More information on the service – for can be found on our website at www.iffleyvets.com

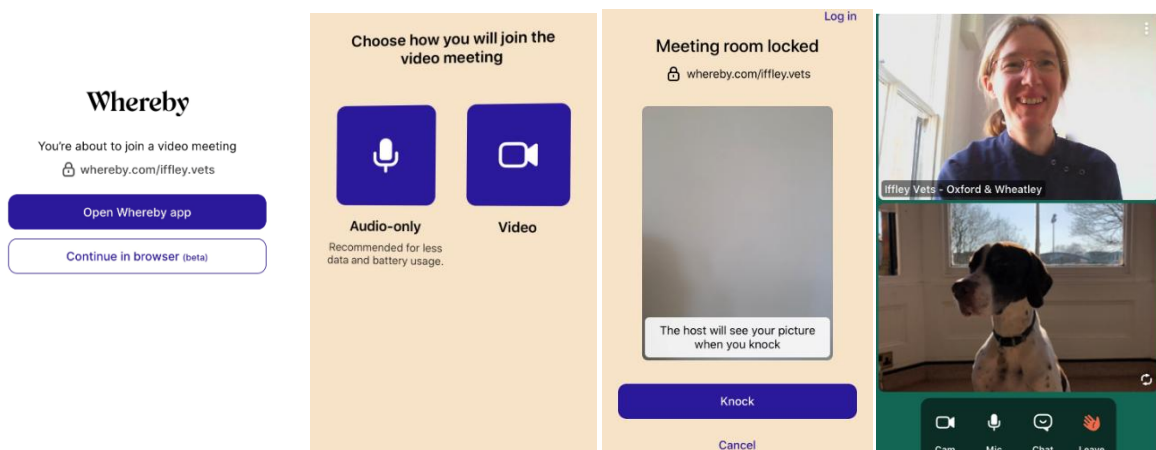
1. What an online video consultation looks like

To give you a feel for what a video consultation looks like, here's a screenshot of the screen layout



2. How to use the online service using your smartphone, tablet, laptop or PC

- a) Type the following into your web browser address bar: <https://whereby.com/iffley.vets>
- b) Follow the instructions on screens, selecting 'video' – see the pictures below
- c) You will have to 'knock' at the appointed time - see picture below



3. How to book an online video consultation

Just ring the surgery on 01865 242600 and one of our friendly receptionists will get it set up for you

4. Some things you might like to do before the consultation, to ensure everything is set up

- a) It's optional, but you might want to connect to the service at <https://www.whereby.com/iffley.vets> before the consultation to check your smartphone, tablet, laptop or PC is set up right
- b) You'll need your smartphone, tablet, laptop or PC connected to the internet with a good network connection, just as you would for browsing the internet in the normal way